



## Notice of Voluntary Recall

8 June 2012

Airway Heights, WA — Omega Pacific has discovered a defect in a certain number of gates used in our 7/16" Quik-Lok carabiners that could contribute to accelerated corrosion which may—over time—deteriorate the strength or lifespan of the item.

The defect was discovered during an internal Quality Assurance review and has not resulted in any product failure or injury. Destruct-testing of the affected goods do not reveal any deterioration of strength as all defective samples broke at or above rated strength. However, as the parts do not comply with our ISO 9001 quality standards, and the issue is very difficult for a consumer to identify, we request all customers with potentially affected carabiners return the goods to Omega Pacific for inspection. If the goods possess the defect, they will be replaced. If the items are determined to be of first-quality, they will be returned.

The recall is limited to carabiners with the following combination of specific characteristics: SKU, lot number and date of purchase. No other goods are included in this recall and if you are in possession of similar items that do not meet all three of the criteria, they are not subject to this recall.

- 1) If customers have any one of the following SKUs (see photo):

NOTE: This is limited to Quik-Loks and Quik-Loks with Captive Eye pins only.  
All Modified D 7/16" Screw-Loks and 3-Stage Quik-Loks are not affected.



- 2) With the following lot numbers stamped on the back of the spine (see photo):



**Lots marked with "NI," "MW," "AG," "MX," "NF," "MU" or "MS"**

- 3) And were purchased between **1 April 2012 and 22 May 2012**, we request those goods be returned immediately to Omega Pacific for inspection.

Omega Pacific, Inc.  
11427 West 21<sup>st</sup> Avenue • Airway Heights, Washington 99001  
800.360.3990 toll-free • 509.456.0170 international • 509.456.0194 fax  
[info@omegapac.com](mailto:info@omegapac.com) • [www.omegapac.com](http://www.omegapac.com)

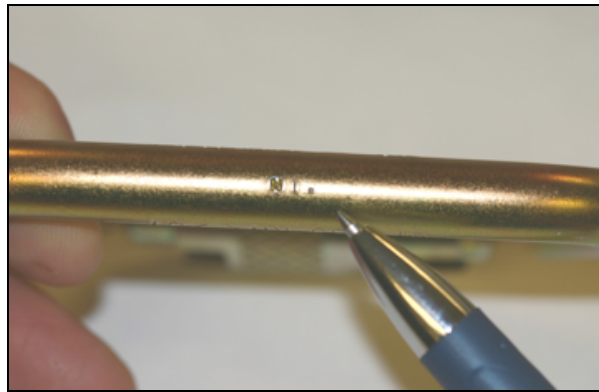
Should there be doubt whether your items are included in this recall, please call us at 800-360-3990 or email us at [info@omegapac.com](mailto:info@omegapac.com) and use the word "recall" in the subject line.

Please do not return the goods to retailers. Instead, securely package any of the affected goods and send them to:

Omega Pacific Returns Department  
11427 West 21<sup>st</sup> Avenue  
Airway Heights, Washington 99001  
Attn: RGA #OP76Q12

Be sure to include your name, shipping address, business name (if you're a reseller or professional user), and phone number, should we need to contact you. We will return or replace the items within one week of receipt.

In order to identify products from the above lot numbers that have been inspected (both from existing stock and from customer returns) and determined to be defect-free, we are modifying the lot number on the spine to have a permanent dot impressed next to the two-digit alpha code on the spine (see photo).



In the future, anyone reviewing the lot number can be assured that the goods were inspected and deemed first-quality by our Quality Assurance department.

If you are an Omega Pacific distributor or dealer, we request that you distribute this notice to your customers and notify them of this action.

In addition to publishing this notice, Omega Pacific is contacting each customer who purchased potentially-affected items, updating our website ([http://www.omegapac.com/op\\_climbing\\_notices.html](http://www.omegapac.com/op_climbing_notices.html)) and purchasing trade ads in appropriate industry magazines and websites.

Should you have any questions about this recall, please do not hesitate to contact us.

We sincerely apologize for the inconvenience.

--Omega Pacific, Inc.